PASSKEYS – QUICK START GUIDE

Guide to setting up Passkeys on your Progeny Portal App July 2025

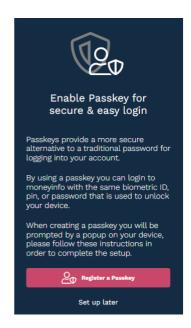
Setting up your passkeys

You can set up your Passkey in two ways:

1. At First Login (Recommended)

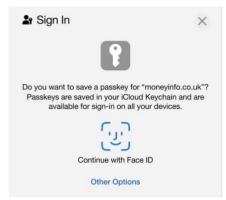
When you log in after the update:

- 1. Enter your username and password
- 2. Complete two-factor authentication (if enabled)
- 3. You'll see a screen that introduces Passkeys

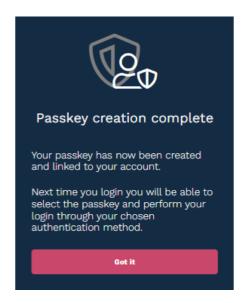


4. Tap Register a Passkey

Your phone will ask for Face ID, fingerprint, or your device PIN



5. Once verified, tap Got It

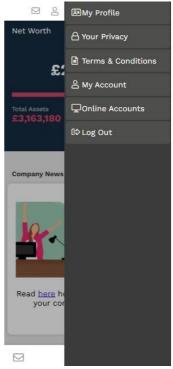


Don't want to set it up right away? Tap **Set up later**—and you won't be prompted again, unless you choose to enable it manually later.

2. Existing users – setting up later (from your account settings)

Already logged in? Here's how to enable Passkeys from your account:

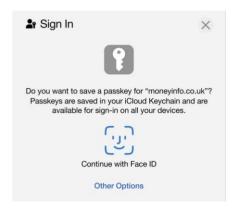
1. Tap the user icon (top-right of the screen)



- 2. Go to My Account > My Passkeys
- 3. Tap the + button

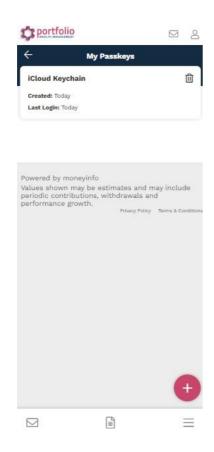


4. You'll be asked to authenticate with Face ID, fingerprint, or your PIN



5. You'll see a confirmation message once setup is complete

6. Your new Passkey will now show in the list

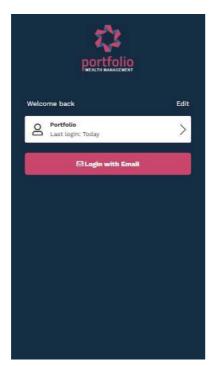


How to Log In with Your Passkey

Next time you log in:

1. Tap the Passkey option.

Click on your account name button to login using the passkey for this account.



2. Authenticate with Face ID, fingerprint, or your PIN



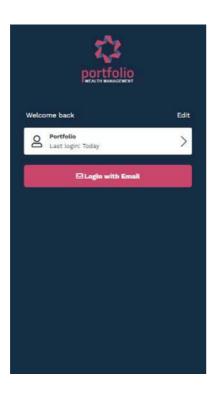
3. Once confirmed, you're in - no need to type anything

Managing Your Passkeys

You can remove your Passkey at any time.

From the Login Screen:

1. Tap **Edit** above the Passkey option



2. Tap the **Bin** icon to remove it

That Passkey will no longer work for login

From Account Settings:

- 1. Goto My Account > My Passkeys
- 2. Tap the **Bin** icon next to the device you want to remove This lets you remove access if you change or lose your device